

## Reservation Policy

Walk-ins are welcome.

However, we strongly recommend making a reservation. We take bookings via phone and our online booking form.

Please note that we can only accept bookings for food service, not for drinks only.

We currently accept bookings of up to 6 guests via our online booking form.

For groups of 7 or more, please make bookings by giving us a call at 023 8022 4444 or sending us an email to [hello@houseofhien.com](mailto:hello@houseofhien.com).

For parties of 7 guests or more on Fridays and Saturdays, and for parties of 10 guests or more on the other days, we require a deposit of £10 per person to secure the reservation. The deposit will be taken off your bill. If the number of guests showing up is considerably fewer than the number in the booking, the deposit for no-show guests is non-refundable. If no guests show up, the full deposit is non-refundable.

Please include children and babies who require highchairs in the number of guests in your booking.

On the day of dining, we can hold tables for 15 minutes past the time you have booked. Please give us a call if you are running late and we will try our best to accommodate you.

If you want to make any changes to your booking or if you no longer wish to keep the booking, please kindly inform us as well.

Thank you for your cooperation. We look forward to seeing you soon!